

PRIVACY STATEMENT

regarding the processing of personal data in the context of personal e-services via the ECHA websites

This privacy statement covers the following personal e-services via the ECHA website (all websites under the .echa.europa.eu domain):

- The general use of the ECHA websites (main ECHA website, Poison Centres, EU Observatory for Nanomaterials, ECHA-term, IUCLID and CHESAR websites), including the use of cookies and services for which the creation of an account is required;
- Web- and contact forms on the ECHA website(s) to submit questions, comments, information or data to the Agency in order to interact with it;
- The subscription to ECHA services such as newsletters;
- Other tools, webforms or downloads of a similar nature.

This privacy statement is without prejudice to the dedicated privacy statement applicable to IT tools hosted on the ECHA website, including, by way of example, REACH IT.

What personal data do we collect, for what purpose and through which technical means?

The data collected for the website/newsletter subscription service includes userID, Email Address, Phone number, First Name and Last Name. For certain additional e-services (e.g. public consultations or helpdesk requests), additional personal data may be collected, such as Title, Country, Organisation Name and Type, as well as any other information requested or submitted. For the download of the REACH study results from the IUCLID website, the purpose for which the data will be used is also requested.

The website/newsletter subscription service keeps a log of the following user transactions:

- Sign-up at the web site, activation of the account;
- Acceptance of this Privacy Statement;
- Log in;
- Download of downloadable elements;
- Rating and commenting of the Newsletter article(s) (if available).

For each of these transactions, the following data will be stored:

- UserID and IP address;
- Date and Time.

It is not possible to decline the logging of these events. For the websites' cookie policy, see the ECHA website [legal notice](#).

Any personal data will be processed solely for the purpose of establishing the service, for the establishment of statistics or trends, for contacting the submitter of the data for any follow-up and/or regulatory action in the context of the regulatory mandate given to the European Chemicals Agency and for the management of the website user communities, including management of:

- Notification in case of websites/tools updates, or newsletter publication;
- Distribution of other websites/tools news
- Invitations to surveys to improve the websites/tools/newsletters;
- Invitations to information sessions;
- Helpdesk client management;
- Identification of statistical trends to improve the websites/tools/newsletter.

Who has access to your personal data and to whom is it disclosed?

Your personal data may be processed by ECHA and/or the Member State Competent Authorities, as well as the European Commission and/or other relevant EU institutions, bodies or agencies for the purpose of implementing the REACH, CLP, BPR or PIC regulations and other relevant Community and Member State legislation. Your personal data will only be accessible to authorised staff on a strictly need to know basis.

Please note that EUCLEF regulatory questions submitted to the ECHA Helpdesk via its website are currently being processed and handled by a processor, Verisk 3E Europe ApS (a contractor working on ECHA's behalf, who is located in the European Union (EU)).

In certain limited situations, which are separately indicated on the ECHA website, the Agency may make public (parts of) the data submitted to it for general transparency purposes.

How long are your personal data kept and how are they protected?

Your personal data will not be kept beyond the necessary timeframe to achieve the purposes stated above. More in particular, the data will be stored for as long as regulatory follow up may be required.

ECHA's website is hosted by the European Chemicals Agency of the EU. It is protected by the IT security measures implemented by the Agency that ensure an adequate security level as concerns threats to electronic assets integrity, confidentiality and availability.

What are your rights?

You have the right to access and rectify the personal data submitted via these IT systems at any time. Under certain conditions, a right to erasure, restriction, objection and/or data portability also applies. Finally, you also have the right to withdraw your consent for ECHA to process your personal data at any time, where applicable (e.g. the subscription to ECHA's newsletters).

However, if you feel your Data Protection rights have been breached you can always file a complaint with ECHA's Data Protection Officer (data-protection-officer@echa.europa.eu) or have recourse to the European Data Protection Supervisor.

Who is the data controller and how can I contact ECHA?

The Executive Director of the European Chemicals Agency shall exercise the tasks of the data controller for the purpose of these processing operations.

To exercise the above mentioned rights, you can contact ECHA via the [contact form](#) on ECHA's website. Please use the phrase "Exercising Data Protection rights" in the heading.